

# RULES AND REGULATIONS - LAC DE NARLAY CAMPSITE

## 1. Entry and staying on the site:

You must be given prior permission from the manager or his/her representative before entering the campsite, using your pitch or staying on site. The manager or his/her representative is required to ensure that you keep the campsite clean and tidy and observe these rules and regulations. By staying on the campsite, you are accepting the conditions set out in the rules and regulations and agreeing to comply with them. You are not permitted to live permanently on the site.

## 2. Police formalities:

Minors unaccompanied by their parents will only be admitted if they have written authorisation from them and are accompanied by at least one adult. As set out in Article R.611-35 of the Code of Entry and Residence of Foreigners and of the Right to Asylum, the manager must ask foreign customers to complete and sign an individual police registration form on arrival. The following information must be included: 1. Last name and first names 2. Date and place of birth 3. Nationality 4. Place of residence. Children under the age of 15 can be included on the form of one of their parents.

Any personal data we collect will not be passed on, exchanged or sold to third parties, and is used only for the compulsory police formalities required to enter the campsite.

## 3. Pitching and equipment:

Your vehicle, camping accommodation and related equipment must be installed on the allocated pitch in accordance with the instructions given by the manager or his/her representative.

Twin-axle caravans are not allowed on the campsite.

## 4. Reception:

Reception is open every day at the times shown at the entrance. The reception desk can provide information on the services and facilities available at the campsite, where you can buy food and other supplies, sports facilities, local tourist attractions and useful addresses. A complaints book or box for posting complaints is provided for customers. Complaints must be signed, dated, explained as clearly as possible, and relate to recent events.

## 5. Display of rules and prices:

These rules are displayed at the entrance to the campsite and at the reception desk. A copy can be provided to individual customers on request. Classified campsites display the classification category followed by the word "tourisme" (tourism) or "loisirs" (leisure), and the number of tourism or leisure pitches. The prices of different services are displayed and communicated to customers as set out in the Decree of 3 December 1987 on consumer pricing information. Prices can be provided to individual customers on request.

## 6. Fees and terms of departure:

Fees should be paid at the reception desk or, if unmanned, at the campsite restaurant. The amount owed is based on the services used, and the number of nights spent on site. Users of the campsite are advised to inform reception of their departure on the day prior to leaving. Pitches must be vacated by 12 noon. If campers leave after 12 noon, another night will be payable. The departure time for rental accommodation is 10 am. Campers who intend to leave outside reception opening hours must pay their fees on the day prior to departure.

## 8. Noise and curfew:

Users of the campsite (campers and visitors) are requested to avoid any form of noise or talking likely to disturb their neighbours. Audio devices must therefore be played at a reasonable level or switched off. Doors and car boots should be closed as quietly as possible. Dogs and other animals must never be allowed to wander freely around the campsite. If you leave the site, they must not be left on the campsite, even if shut inside your car, van or tent, and you are legally responsible for them. The site manager makes sure that the campsite is quiet at night by setting a curfew. Silence must be observed between 10 pm and 7 am. Any abuse of this rule may lead to you being evicted from the site during the day or night without notice or entitlement to any refund.

## **9. Visitors:**

Visitors may enter the campsite on foot after receiving permission from the manager or his/her representative, and are the responsibility of the campers they are visiting. Campers may receive one or more visitors at reception. The services and facilities of the campsite may be used by visitors. However, their use may be subject to a fee which must be displayed at the campsite entrance and in reception. Visitors cannot stay with their hosts, for example overnight, without paying a fee. Anyone present on the site after 8 pm will have to pay for one night's stay based on our current prices.

As the beach is owned by the local council, visitors are allowed to use it, provided that they observe these rules and regulations. They must stay in the council-owned section, in other words, on the edge of the lake and not use the land or facilities of the campsite (apart from the restaurant and shop).

The campsite barriers will not be opened to visitors under any circumstances, including for unloading equipment. Visitors must park their vehicles in external car parks and cannot drive them into the campsite. Anyone who fails to observe these rules may be evicted or prohibited from crossing the site by the campsite managers.

Only vehicles belonging to campers may be driven on the campsite. Reception employees may give visitors verbal permission to drive into the campsite on request, in the following cases:

- disabled visitors
- anglers with a Narlay "Privilège" fishing permit
- diving clubs authorised by the Mayor.

## **10. Driving and parking vehicles:**

Vehicles must be driven at walking pace inside the campsite. Driving is permitted from 7 am to 10 pm. Only vehicles belonging to campers staying on the campsite may be driven on it. Parking on pitches usually occupied by some form of accommodation is strictly prohibited, unless a parking space has been provided for that purpose. Parked vehicles must not cause obstructions to other traffic on the site or stop new arrivals from pitching tents or installing motorhomes. Vehicles must be parked at right angles to slopes.

Any vehicle breaking any of these rules may be removed and the owner will not be entitled to claim liability against the company responsible for removing it, the campsite or the local municipality.

## **11. Use and appearance of facilities:**

All campers are required to refrain from any action that could affect the cleanliness, hygiene or appearance of the campsite and its facilities. Pouring wastewater onto the ground or down drains is prohibited. Customers must empty wastewater into the facilities provided for that purpose. Rubbish, paper and waste of any kind must be recycled or disposed of in the appropriate bins. The bins provided can only be used by campers. Visitors must use the municipal bins located in the village.

Washing of clothes is only permitted in the sinks provided for that purpose. Clothes lines are tolerated near tents and vans, provided that they are discreet and do not interfere with neighbours. Clothes lines must never be hung from trees. Plants, flower beds and floral decorations must be treated with care. Campers must not bang nails into trees, cut down branches or plant flowers or other plants. They must not mark the boundary of a pitch with personal effects or dig holes in the ground. Any repairs required as a result of damage to vegetation, fences, pitches, campsite facilities or the surroundings will be payable by the person responsible. Pitches must be kept in the condition they were found in on arrival. Stones or wood must not be left on pitches.

## **12. Safety:**

- **Fire:** Open fires (wood, coal, etc.) and moving stones to create fire rings are strictly prohibited. Camping stoves must be kept in good working order and must not be used in dangerous conditions. Electrical cables must comply with current safety standards and be in perfect working order. In the event of fire, immediately notify the campsite management or any other employee. Fire extinguishers may be used if necessary. A first aid kit is available at reception.
- **Theft:** The management is responsible for items deposited at reception and has a general obligation to monitor the campsite. Campers are responsible for their own camping units and contents, and must report any suspect person to the management. Customers are advised to take the usual precautions in order to protect their equipment. The campsite cannot

be held liable for any theft committed on the beach.

- **Video surveillance:** We would like to inform our customers and visitors that part of the campsite is placed under recorded video surveillance for your safety. This equipment has been approved by the prefecture under agreement No. xxxxxx. Recorded images will never be broadcast or used for advertising or commercial purposes. They may, however, be forwarded to the Police and Gendarmerie services if necessary.

### **13. Access to the lake:**

- **Swimming:** Lifeguard cover is not provided on the beach and swimming is entirely at your own risk. We advise all holidaymakers and visitors to supervise their children carefully.
- **Fishing:** Only people with a fishing permit specific to Lake Narlay are allowed to fish on the lake. The campsite reception can provide further information on angling. Campers must not fish by hand for crayfish or other species, most of which are protected.

### **14. Cliffs:**

It is strictly forbidden to go beyond the wooden barriers at the top of the cliffs. We also request that you exercise extreme caution and vigilance at all times if diving from the rocks around the lake.

The campsite and municipality cannot be held liable for any accidents.

### **15. Games:**

Violent or disruptive games must not be played near other campers. Children must be supervised by their parents at all times, including in playgrounds.

### **16. Vehicle storage:**

Equipment can only be left unoccupied on the campsite following agreement from the management and only in the location indicated. This service may have to be paid for.

### **17. Violation of campsite rules and regulations:**

If a camper disrupts the stay of other users or fails to observe these rules and regulations, the manager or his/her representative may give them verbal or written notice to stop the behaviour in question. In the event of serious or repeated violation of the rules and regulations, and after formal notice given by the manager requesting compliance with them, the latter may terminate the contract of the person concerned. In the event of a criminal offence, the manager may contact the police.

*Drawn up in Le Frasnois on 01/01/2019*

*Campsite General Manager*